



Hardware Requirements - minfosedge®

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INTRODUCTION

This specification is provided to clients and their hardware vendors in preparation for installation of the **minfosedge**[®] software. It is designed to assist with the set up of the system to conform to **minfosedge**[®] standards.

Preparation for the installation of your **minfosedge**[®] System is of high importance; the information enclosed within the Hardware Specification Document will help to ensure that all the appropriate tasks are executed.

1. The hardware vendor must be experienced Microsoft Networking or a Microsoft Certified Professional (MCP) to proficiently carry out the tasks specified within this document.

Please check with support as to whether the vendor is a **minfosedge**[®] preferred installer (MPI). MPI's have done numerous installations for **minfosedge**[®] they are knowledgeable and will minimise any downtime of the pharmacy install.

2. All hardware supplied by the customer or the customer's hardware vendor is to comply with the list provided in this document. **minfosedge**[®] does not guarantee or provide warranty for third party hardware.
3. All hardware and software supplied by the vendor is to be installed and configured by the vendor. Makes and models specified in these documents are based on what has been proven to work in previous installations, variations may be available; however, it is suggested that the units if outside specification provided here are tested comprehensively prior to installation.
4. Any installation and/or configuration not carried out by the vendor, where **minfosedge**[®] is required to complete the installation and/or configuration will be charged back to the customer at **minfosedge**[®] Standard Rates.
5. A full on site warranty must accompany any hardware and/or peripherals supplied by the third party installer. Any repairs or maintenance must be carried out on site.
6. Preparations should be made for a technician from the hardware vendor to be on site for at least the first half day of trading after installation. This is necessary to pick up any set up any configuration faults, which may not become apparent until the system is in full use.
7. The customer is to ensure they have an Internet Service Provider (ISP), ADSL modem / router installed correctly on the system and staff familiar with the use of the Internet prior to the 'Live' date for **minfosedge**[®].
8. An Antivirus program must be installed on the Server and each workstation computer, with the latest virus definitions. They must be set to download updates & New Antivirus definitions automatically. This must be tested on all Pc's.
9. It is expected that the hardware vendor will be competent enough to ensure the hardware is fully functional and delivers an efficient network.
10. The system must be installed onsite and fully functional prior to **minfosedge**[®] Installing its software.
11. It is the obligation of the third party supplier to check with **minfosedge**[®] 14 days prior to installation on any issues of component compatibility, and to clarify any points in this manual, which aren't clear.

minfosedge® CERTIFIED HARDWARE VENDOR

To ensure you have the smoothest possible transition to **minfosedge®**, **minfosedge®** has certified highly qualified organisations that are able to deliver you the highest quality hardware equipment and installation.

The **minfosedge®** Certified Hardware Vendor (MCHV) certification will validate the Hardware Vendor has acquired and can demonstrate engineer-level skills in a specific area of **minfosedge®** product expertise. **minfosedge®** Certified hardware vendor are first class providing value interaction designed to assist the **minfosedge®**.

minfos® Certified Hardware Vendors

To ensure you get the most from your minfos® system, the minfos® team has established trusted relationships with the following hardware vendors. These suppliers have met rigorous quality, value and service standards to become minfos® Certified Hardware Vendors (MCHVs). The MCHV certification is your assurance that these suppliers can deliver you the highest quality hardware and installation services to meet the ongoing needs of your pharmacy.

ACT	New South Wales	Northern Territory	Queensland	South Australia	Tasmania	Victoria	Western Australia
 POS	 GI	 E	 POS	 E	 totalnetworks	 POS	 ALTITUDE IT
<p>Web www.posdirect.com.au Phone 1300 767 303 Facsimile 1300 661 768 Email admin@posdirect.com.au</p>	<p>Web www.gid.com.au Phone 1300 739 732 Facsimile 07 3356 7186 Email support@gid.com.au</p>	<p>Web www.ipolutions.net.au Phone 08 8268 3333 Facsimile 08 8268 7693 Email admin@ipolutions.net.au</p>	<p>Web www.posdirect.com.au Phone 1300 767 303 Facsimile 07 3885 4302 Email admin@posdirect.com.au</p>	<p>Web www.ipolutions.net.au Phone 08 8268 3333 Facsimile 08 8268 7693 Email admin@ipolutions.net.au</p>	<p>Web www.totalnetworks.com.au Phone 03 6231 9966 Facsimile 03 6231 9955 Email info@totalnetworks.com.au</p>	<p>Web www.posdirect.com.au Phone 1300 767 303 Facsimile 1300 661 768 Email admin@posdirect.com.au</p>	<p>Web www.altitude.net.au Phone 0437 731 334 Facsimile 08 9379 2381 Email alt@altitude.net.au</p>
	 POS	 accelerate	 GI	 CALVERT	 BRENNAN	 accelerate	 accelerate
	<p>Web www.posdirect.com.au Phone 1300 767 303 Facsimile 1300 661 768 Email admin@posdirect.com.au</p>	<p>Web www.acgroup.com.au Phone 1300 795 977 Technical Support 1300 537 771 Facsimile 08 9375 2666 Email admin@acgroup.com.au</p>	<p>Web www.gid.com.au Phone 1300 739 732 Facsimile 07 3356 7186 Email support@gid.com.au</p>	<p>Web www.calvert.net.au Phone 1300 225 817 Facsimile 08 8445 6533 Email support@calvert.net.au</p>	<p>Web www.brennan.com.au Phone 1300 797 719 Facsimile 1800 887 047 Email sales@brennanit.com.au</p>	<p>Web www.acgroup.com.au Phone 1300 795 977 Technical Support 1300 537 771 Facsimile 08 9375 2666 Email admin@acgroup.com.au</p>	<p>Web www.acgroup.com.au Phone 1300 795 977 Technical Support 1300 537 771 Facsimile 08 9375 2666 Email admin@acgroup.com.au</p>
			 salftradata				
			<p>Web www.salftradata.com.au Phone 1300 307 108 Facsimile 07 284 5219 Email sales@salftradata.com.au</p>				
			 DATA PROJECTS				
			<p>Web www.dp.com.au Phone 07 5563 2345 Facsimile 07 5563 2955 Email mail@dataprospects.com.au</p>				

HARDWARE VENDOR RESPONSIBILITIES

- The hardware vendor must ensure the system conforms to this hardware specification prior to live day fire up.
- The hardware vendor must ensure they are on site for the live day fire up. They need to provide backup support in the event of any problems for at least the first two hours.
- All hardware must be installed, tested and operational prior to the close of business on the day of the install. A technician will be required after the pharmacy's closing time, to connect and implement networking on dispense stations (including network).
- In conjunction with Minfosedge staff, the Internet communications must be tested and fully operational.
- The workstations must be placed inside appropriate cabinets ensuring that adequate ventilation of the unit is available. If there is a possibility of inadequate ventilation, extra internal computer fans or surrounding vents may need to be installed to ensure the proper airflow and ventilation for cooling. Due to the continuous operation of the PC's extra internal computer fans are strongly suggested.
- All cables visible to the public eye (i.e. the Pharmacy's customers) must be neat and tidy.
- The vendor is also responsible for providing the latest appropriate drivers, updates and patches to the operating systems and peripherals in place unless where specified in this document .
- It is also the responsibility of the hardware vendor to provide an Antivirus program that must be installed on the Server and each workstation computer. It is to have the latest virus definitions. They must be set to download updates automatically.
- It is **the responsibility of the hardware vendor and the Pharmacy** to ensure that the backup device in the system is fully operational and verify it has done a backup correctly the day after install and then on an ongoing regular basis. **YOU WILL NEED TO FACTOR IN THIS COST, as it will be more expensive if you lose all of your data.**

Network Setup

Prior to installation of cabling the Owner or Manager of the store should have some consideration as to where their computers will be positioned in the store.

SWITCH

- Depending on how many stations are required, an 8/16/24 port 100MB or 1000MB 'Copper' switch will be required.
- It is preferable for new networks, that the entire network be 1000MB. At minimum the link from the server to the switch is 1000MB.

NETWORK

- All cabling to be installed is to be CAT5E cabling.
- Bunch an maximum of 36 together
- Each Bunch mustn't be greater than 150mm wide
- When you cable tie a bunch, the cable tie must be loose. I.e. no pressure so you are able to rotate the cable tie 180/360 degrees
- No courtesy loop at the patch panel/frame
- Leave 1m for faults, corrections etc.
- All cabling is to be installed, tested and certified by an AUSTEL certified installer.
- All network connections must be Krone type plugs. These plugs must be placed in relative proximity to the workstation (i.e. NOT in the next counter bay over).
- Appropriate ducting must be used to protect any exposed cabling.
- Network Cabling must be placed a minimum of 300mm away from AC power.
- Wherever the wall plug is placed for the appropriate workstation, allowances are to be made so that any cable connection to this socket will not be disturbed (i.e. NOT at the front of the counter bay or on the face of the kickboard).

AC POWER

- Power outlets supporting the computers, peripherals and Network must be placed on a dedicated clean (preferably filtered/surge protected) circuit.
- The dedicated computer power system should be connected to its own circuit breaker rated at 16 amps.
- A Minimum of two (2) free power sockets must be supplied to all workstation areas. Consideration must be taken with regard to peripherals.
- All AC Power sockets and cabling is to be installed, tested and certified by a licensed electrician.

BACKUP OPTIONS

- Backup device can be any device but preferably a tape unit.
- Minimum storage space on this device is 5 GB, for this reason a CD or DVD Writer/Burner is not suitable.
- In addition to this Media, Laser, Performance etc have proven it not to be reliable enough for the pharmacy environment.
- Media is to be supplied with the backup device (enough media to record an entire two week's worth of backups (plus 2 monthly rotated) before recycling the first backup media).
- Device is to be set up to automatically schedule backups at 4am and not during trading hours.
- The Primary Path for minfosedge@ is:
 - F:\Minfosedge\Backup

OTHER

- All phone lines to be installed tested and certified by an AUSTEL certified installer.
- Upon completion of cabling the contractor should test all installed cabling with suitable testing equipment and a report is to be supplied to pharmacy and a copy sent to **minfosedge®**.
- IT IS IMPERATIVE THAT THE SWITCH BE CONNECTED TO EITHER THE SERVER UPS OR ITS OWN UPS. If this does not occur it can cause corruption to the database in a power failure.

INTERNET CONNECTION

An ADSL Internet connection must be installed and operational at the time of the installation, **minfosedge®** requires this to download its latest updates, software and product information prior to the start up day. All workstations must have internet available for FTP, HTTP and HTTPS access.

Note: ALL COMPUTERS CONNECTED TO THE INTERNET MUST HAVE AN UP TO DATE ANTIVIRUS PROGRAM INSTALLED.

IP SCHEMA

* An example diagram is shown below.

Windows Server & Components

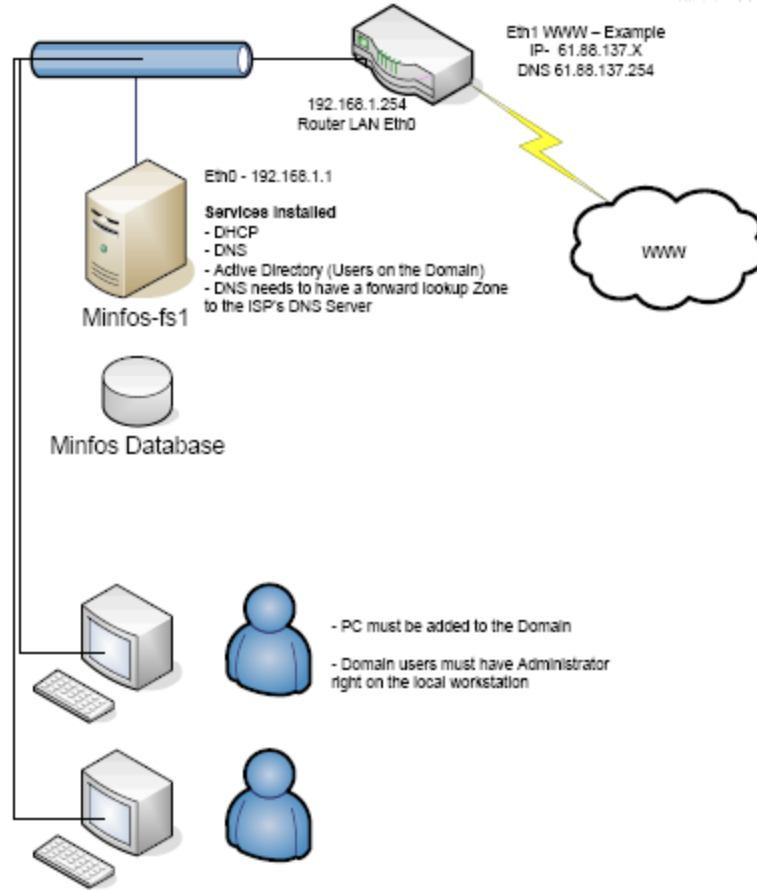
192.168.1.1 – Windows Server

192.168.1.1 – DNS – **(Please read Server chapter for further information)**

192.168.1.1 – DHCP – **(Please read Server chapter for further information)**

Router

192.168.1.254 – Router



FILE SERVER

These specifications are subject to change without notice. Hard drive sizes will be variable depending on client's choice and current industry standard.

- Small Pharmacy – 1 Dispense, 1 Till and 1 Back Office Computer
- Medium Pharmacy – 3 Dispense Stations, 2 Tills and 2 Back Office PC
- Large Pharmacy – 4+ Dispense Stations, 3+ Tills and 2+ Back Office PC

A location must be selected within the store, where the File Server power point to the File Server will not be bumped, knocked, disturbed or accidentally switched off. This area is to remain free of stock to allow full ventilation of the Server (i.e. Must be Cool and secure).

	SMALL Pharmacy	MEDIUM Pharmacy	LARGE Pharmacy
COMPUTER	Intel® Core™2 Quad Processor	INTEL® Core™ i5 – Quad Core	INTEL® Core™ i7 or INTEL® Xeon® Processor
MEMORY	4GB RAM	6GB RAM	8GB RAM
OPTICAL DEVICE	CD/DVD Drive	CD/DVD Drive	CD/DVD Drive
HARD DISKS	3 X 250 GB SATA 7200rpm	3 X 500 GB SATA 10000rpm	3 X 500 GB SATA 15000rpm
NETWORK CARD	100/1000MB	1-GB.NET	1-GB.NET
MONITOR	Standard LCD Display	Standard LCD Display	Standard LCD Display
U.P.S	700Va PLUS SHUTDOWN SOFTWARE	1KVa+ PLUS SHUTDOWN SOFTWARE	2KVa+ PLUS SHUTDOWN SOFTWARE

WINDOWS UPDATES

Notify me but don't automatically download or install them

UPS

It is important that the U.P.S. monitoring software is installed on the File Server only. It is not required on the workstations, as the software will broadcast to the stations. The U.P.S. monitoring software also needs to monitor the level of power remaining in the Server U.P.S. to effectively be able to unload the database in an orderly fashion, close any open files and 'down' itself.

It is the responsibility of the hardware vendor to test and certify that this software is operational, in case of a power outage

BACKUP OPTIONS

- Backup device can be any device but preferably a tape unit.
- Minimum storage space on this device is 5 GB, for this reason a CD or DVD Writer/Burner is not suitable.
- In addition to this Media, Laser, Performance etc have proven it not to be reliable enough for the pharmacy environment.
- Media is to be supplied with the backup device (enough media to record an entire two week's worth of backups (plus 2 monthly rotated) before recycling the first backup media).
- Device is to be set up to automatically schedule backups at 4am and not during trading hours.
- The Primary Path for minfosedge® is:
 - F:\Minfosedge\Backup

HARD DISK SETUP

minfosedge® must be installed in a specific Hard Disk setup

Option A (Basic)

3 (Three) Single Fixed Hard disks

Option B (Maximum Redundancy)

6 (Six) Fixed Hard disks mirrored into Three drives

Option C (RAID)

5 (Six) Hard disks

- 1 System Disk

- 4 (RAID Array)

DO NOT USE RAID 0 (STRIPE SET)

DO NOT USE RE-MAPPED NETWORK DRIVES.

DRIVES MUST BE INDEPENDENT VOLUMES ON THE SERVER

SERVER OPERATING SYSTEM

- Windows 2003 Server or above with 5 or 10 user licenses depending on number of workstations in the store.
- Please ensure that the server is up to date with all the latest Service Packs and patches available, unless otherwise specified in this document.

SERVER NAME: minfosedge-fs(x) (x)- Server number
INTERNAL TCP /IP: Must be static (192.168.1.1)
ACTIVE DIRECTORY NAME: e.g. twsouthland
ADMIN PASSWORD: Record this onsite and provide to minfosedge® support

ACTIVE DIRECTORY OU

Organisation Unit - In the Active Directory tree schema create the OU "minfosedge"

DNS

IMPORTANT:

- a. DNS must be setup on the windows server with a forward lookup to the ISP.
- b. A static entry must be added to the DNS Server reflecting the IP address of the server.
E.g. minfosedge-fs 192.168.1.1

DHCP

DHCP must be setup on the windows server with the correct options set

- a. The DNS Option must be added with the address of the DNS Server e.g. (192.168.1.1)
- b. The Router Option must be added with the address of the Router e.g. (192.168.1.254)

DOMAIN

All workstation computer need to be added to the Active Directory Domain

USERS

Please ensure that the following Users and Groups are created on the Active Directory Domain controller. These need to be created into the MINFOSEDGE OU.

USERS	OU
TILL01, TILL02	MINFOSEDGE
BACKOFFICE01, DISPENSE02, etc	MINFOSEDGE
ADMINISTRATOR	System

When creating these users make sure that the above names are placed into both the "LOGIN NAME" and "LAST NAME" fields.

Also create the OU MINFOSEDGE and all users are to be members of this group. Users need to have its security access set equivalent to the ADMIN user, on the local PC's. If you have set up the above mappings (i.e. F drive and H drive) then create the following paths:

F:\MINFOSEDGE\BACKUPS
 F:\PRTFILES
 H:\MINFOSEDGE01
 H:\PRTFILES

Once these paths have been created allocate the following access to the MINFOSEDGE group.

RIGHTS TO FILES AND DIRECTORIES ON SERVER

F:\MINFOSEDGE - Read, Write, Change
 F:\PRTFILES - Read, Write, Change
 H:\ (Root directory) - Read, Write, Change

WHAT IS NOT SUPPORTED OR TO BE USED

- Virtual Machines
- Remote Desktop (Terminal Servers)
- Citrix
- Server being used as a Backroom Computer

LASER PRINTERS

LASER PRINTER SELECTION AND CONFIGURATION

Any laser printer with the ability to supply label media from an additional tray, and or paper from two separate sources will work with the Minfosedge system. The printer selected must be able to emulate an HP style of printer.

However, **minfosedge®** have tested and certify KYOCERA printers.

- Kyocera Mita F2020D+ or,
- Kyocera FS 1120D+ Equivalent (Only for shelf label printing as it has a straight paper path that you can utilise)

Each station must have the ability to print to this laser printer. Also, the laser printer must be set in Windows to be the DEFAULT PRINTER on each of these stations.

Where a laser printer is being used in the Dispense for the purpose of printing Laser Repeats and Dispensing Reports, you will need to assess the suitability of purchasing another laser printer for Back Office operations.

The following settings must be set on the laser printer. Refer to Printer Manual on how to set these. POWER SAVE – 30 Minutes and ALL PAPER SIZES set to A4, unless specified for the appropriate bins below.

- SHELF LABEL PRINTING
- Kyocera FS2020+ Equivalent
- Kyocera FS 1120D + Equivalent, you would use the straight paper path.

You will need to set the FEEDER paper size to A4. The above feeder is designed for a straight paper path input for **minfosedge®** Product labels and Shelf Labels.

- LASER PRINTER for DISPENSE
- Kyocera Equivalent

Whether the KYOCERA printer is in use or some other printer with a dual bin system, the appropriate driver for this printer will need to be installed on all Dispense machines that print to it. The relevance of matching these printer names is to be stressed.

minfosedge® Will Not Talk to the Windows Printers if They Are Called Different Names as Specified Below

PRINTER NAMES

The first instance of this printer will need to be installed and configured to A5 size paper to take Laser Repeat forms and should be so called REPEATS in Windows.

The second instance of this printer will need to be installed and configured for A4 size paper and be called in Windows NOTES. This Reports printer must be also set as the DEFAULT PRINTER in Windows.

The printers suggested here may be purchased from whatever source you have at your disposal. However, these part numbers have been supplied by IPL Datron in Sydney, NSW.

WORKSTATIONS

Till

Tills must be a minimum of the following:

	MINIMUM	IDEAL
COMPUTER	Toshiba STA10	Toshiba STA20
MEMORY	4GB MB RAM	4GB MB RAM
OPTICAL DEVICE	CD ROM / DVD Combo	CD ROM / DVD Combo
HARD DISKS	80GB	120GB
NETWORK CARD	100 PCI or Onboard	100/1000MB PCI or Onboard
VIDEO	Must be capable of displaying minimum of 1024 X 768 True Colour (16 bit) mode of display	
MONITOR	15-17" LCD or TFT Touch	15" TFT Touch
U.P.S.	500Va	600Va
O/S	Window XP SP2 or Windows 7 Professional 32 bit	Windows XP SP2 or Windows 7 Professional 32 bit

Dispensary and Workstations

	MINIMUM	IDEAL
COMPUTER	INTEL® CORE™ i3	INTEL® CORE™ i5
MEMORY	2GB RAM	4GB RAM
OPTICAL DEVICE	CD ROM / DVD DRIVE	CD ROM / DVD DRIVE
HARD DISKS	80GB	500GB
NETWORK CARD	100 PCI or Onboard	100/1000MB PCI or Onboard
VIDEO	Must be capable of displaying minimum of 1024 X 768 True Colour (16 bit) mode of display	
MONITOR	Standard LCD Display	Standard LCD Display
U.P.S.	500Va	600Va
O/S	Window XP SP2 or Windows 7 Professional 32 bit	Window XP SP2 or Windows 7 Professional 32 bit

DOMAIN

All computer need to be added to the Active Directory Domain

BACKROOM COMPUTERS

The backroom computer is to be the same as the standard workstation set up. The MAIN backroom computer, however, will require the following;

- Internet Access set up (including mail and web browsing).

BACKUP OPTIONS

- Backup device can be any device but preferably a tape unit.
- Minimum storage space on this device is 5 GB, for this reason a CD or DVD Writer/Burner is not suitable.
- In addition to this Media, Laser, Performance etc have proven it not to be reliable enough for the pharmacy environment.
- Media is to be supplied with the backup device (enough media to record an entire two week's worth of backups (plus 2 monthly rotated) before recycling the first backup media).
- Device is to be set up to automatically schedule backups at 4am and not during trading hours.
- The Primary Path for minfosedge® is:
 - F:\Minfosedge\Backup

INTERNET OPTIONS

An ADSL Internet connection must be installed and operational at the time of the installation, **minfosedge®** requires this to download its latest updates, software and product information prior to the start up day.

Note: ALL COMPUTERS CONNECTED TO THE INTERNET MUST HAVE AN UP TO DATE ANTIVIRUS PROGRAM INSTALLED.

TILL COMPUTERS

A printer needs to be created under Windows 95/98 printers for the docket printer. This printer will be called "Docket" and will use the 'generic text' printer driver. (This IS case sensitive, **minfosedge®** directs the printed docket to the Windows Driver, and therefore they must match).

Workstation specifications as the above standard workstation, each till will require:

DOCKET PRINTER

Other brands of printers can be used; however, these should be tested prior to installation.

THERMAL
TM-T88iiP

Hardware vendor is to ensure that a box of docket rolls is supplied for the respective type of docket printer.

SCANNER

Interface must match keyboard connectors i.e. STD or PS/2

Other brands of scanners can be used; however, these should be tested first before using

HAND HELD	DESKTOP
PSC QS-6000, or PSC DUET	HS-MS7 120 –USB Metrologic Orbit Scanner

Scanners must be programmed to accept all of the following. EAN-8, EAN-13, UPC-E, UPE-A including all relevant expansion codes and check digits.

CASH DRAWER

Toshiba DRWST-51A Cash Drawer

MEDICARE READERS

Minfosedge® has tested the use of MAGTEK swipe card readers. These are straight 'Keyboard Wedge' type readers and should not require any programming.

Make: Toshiba

Model: magnetic Card Reader

Product Code: MCRST-A10-5K-QM-R

Suits: All PC's – Toshiba STA 10/20

DISPENSE COMPUTERS

It is strongly recommended that each dispense station has a dedicated set of printers for labels and repeats. By having dedicated printers the printing process will be faster and more efficient and will also provide a certain amount of redundancy within the dispensary where there are multiple dispense stations.

Workstation specification as the above standard workstation, each dispense computer will require:
Dual Parallel port card.

LASER PRINTER	REPEATS PRINTER
THERMAL	LASER
Zebra 2844(LP 2844 – Thermal) or Toshiba BSV4D-GS10 Standard direct	Kyocera 2020+

PORTABLE STOCK TAKE UNIT (PSU)

minfosedge® supports.

- Symbol/Motorola MC3090 (OS CE 5.0)
- Symbol/Motorola MC3190 (OS CE 6.0)
- Opticon- PHL-5200 (OS Windows Mobile 2003)

Please speak to your **minfosedge®** regional sales manager, for further information.

WORKSTATION SETUP

Ensure that all stations have the ability to print to the Laser printer.

Spool Settings as the other printers, Printing Directly to the Printer. And the Paper size is set to A4 not LETTER.

HARDWARE VENDOR SIGNOFF

I _____
TECHNICIAN

On behalf of _____
COMPANY NAME

Are the technician appointed for the installation of **minfosedge**[®]. I will be onsite have read and understood this document and will follow all its instructions during the install of

PHARMACY NAME

DATE OF INSTALL

SIGNED

DATED

WITNESS

DATED

Please fax this document to: - Tracey Ellis - 03 9918 5592