



CloudBackup

NOW HERE

Your new offsite backup service from Minfos

Give your pharmacy the best insurance against malware, fires, and other catastrophes that could stop you from trading. Included in Minfos from version 3.7.1*, Minfos Cloud Backup is additional to your local Minfos backup because your data will be safely stored offsite, in the cloud.

What you get with Minfos Cloud Backup:

Data security in the cloud

WHAT IS THE CLOUD?

The 'cloud' is a collection of powerful servers, stored in data centres. When you use Minfos Cloud Backup, **your data is secured in an Amazon data centre in Sydney**, Australia—your data is protected by and compliant with Australian law.

Your data is also encrypted as soon as it leaves your store, so it's **protected at every step in the backup and restoration processes**.

Fully automated you don't have to do anything

MANAGED BY MINFOS

We've made our backup service automatic, so you don't have to do anything: it installs and works seamlessly, and we maintain it for you. That's **peace of mind**.

Minfos Cloud Backup directly integrates with your Minfos system because it's made in-house by Minfos, for our pharmacies.

Convenient offsite backups

OFFSITE AND SAFE FROM DISASTER

Your store's **data is one of your business's most critical assets**. Get absolute confidence in your offsite backup solution with Minfos Cloud Backup.

* Multistore head offices are not currently eligible for Minfos Cloud Backup, however Multistore slave stores are eligible.

Don't risk losing your sales, dispense, and other Minfos data.

Use our reliable and secure offsite backup.

Losing your data could mean that you can't trade until your Minfos database is restored from a backup. Without a reliable backup, it could take days to recover your data and ensure its integrity. And there's no guarantee that restoring without a backup will work. That's why we advise all our stores to back up their data properly.

Protect your data with...

- ✓ A backup of your Minfos data, from your F drive, which is securely stored outside of your store.
- ✓ Backups that run after your end of day processes.
- ✓ An unlimited backup size.
- ✓ 120 days of your backups will be available.
- ✓ An offsite backup that's integrated with your Minfos software update (no extra installation steps).
- ✓ No training needed, as Minfos Cloud Backup managed entirely by us.
- ✓ A backup solution that's compliant with the current Minfos *End User Licence Agreement* (EULA).
- ✓ Industry-standard encryption of your data at every step in the backup process.
- ✓ Backups for the changes in your Minfos files (intelligent data transfers).
- ✓ A monthly fee of \$50; we'll contact your store before the billing cycle starts.



WANT TO KNOW MORE?

Contact your Minfos account manager
or email enquiries@minfos.com.au

Terms and conditions

For the full terms and conditions for data storage and handling, please refer to the current version of your Minfos *End User Licence Agreement* (EULA), available on our Self Service portal's Knowledge Base.

Summary of terms:

1. The backup process expects to use an approximate maximum of 3 GB of *downloads* and 25 GB of *uploads* in your store's bandwidth each month. It is the responsibility of you, the customer, to ensure that your internet plan allows for this data usage.
2. In the event that your data is restored from the cloud, this process expects to use approximately 10 GB of *downloads*. It is the responsibility of you, the customer, to ensure that your internet plan allows for this data usage.
3. The backup process will endeavour to ensure the data being backed up is clean and consistent. However, we provide no warranties for any loss of data, corruption, or inability to restore the data due to incomplete or unusable backup data, or the backup service being unavailable.
4. We specifically only backup Minfos and Minfos-related data to be used in the event of Minfos data recovery. This data is specifically extracted from your F drive. We do not backup any other data at your store.
5. Minfos backups are a requirement for our data backup support policy. Should you, the customer:
 - a. elect not to include the Minfos backup as part of your maintenance plan, or
 - b. require a hardware or software upgrade in order to successfully participate in the Minfos Cloud Backup service,then you will then be responsible for your own backups. In this case, Minfos reserves the right to charge for issues relating to unavailable backups.
6. Backups are stored in a fault-tolerant Amazon (AWS) S3 repository in data centres in Sydney. Your customer data never leaves Australia. Backup files are encrypted prior to being sent to the repository.
7. 120 days of backups are available at any one time, given that you have been backing up for 120 days or more.